



Privacy Policy & Terms of use

Popcorn Thoughts Ltd & Popcornthoughts.co.uk

Popcorn Thoughts Ltd and **Popcornthoughts.co.uk** shall herein be referred to by name and the terms **'we', 'us', 'Our', 'The site' and 'The Company'**. **Users of the products, productions and services of Popcorn Thoughts Ltd and Popcornthoughts.co.uk** shall herein be referred to as **'You', 'service users', 'Customers' 'Viewers' and 'Contributors'**. **'Third parties'** refers to external companies that **provide goods and/or services** through Popcorn Thoughts Ltd and popcornthoughts.co.uk.

This contract of use is designed to be as simple and accessible as possible, as such Popcorn Thoughts Ltd reserves the right to revise it, at any time, without notice.

1. Information gathering and processing:

Popcorn Thoughts Ltd does not request or store data from any casual users of this site. We do not employ the use of Cookies and do not distribute data to third parties.

- 1.2 Contact via development@popcornthoughts.co.uk will not be kept in digital, or physical format, unless it is an active part of an ongoing dialogue such as developmental research for a potential, planned or active production, a criminal investigation or investigation relating to Popcorn Thoughts Ltd staff/representative(s)/service user(s). With the exception that where official statements and responses from individuals/groups/organisations have been requested, popcorn Thoughts Ltd reserves the right to use quotes and images of responses in relevant productions/publications.
- 1.3 Popcorn Thoughts Ltd does not share private information or contact details of any of our contributors, presenters, crew or freelancers unless requested by law enforcement, or it is deemed to be essential to the welfare and/or safety of individual(s)and/or organisation(s).
- 1.4 Cookies may be gathered by our hosts or webmail providers: wix.com (website) and LCN.com (webmail). Popcorn Thoughts Ltd is in no way responsible for which, or how, data is gathered or used, however, we respect your privacy and your right to understand how your data may be gathered and/or used. You can access LCN.com Privacy policy here: <https://www.lcn.com/info/privacy> and wix.com privacy policy here: <https://www.wix.com/about/privacy> through these links you can also contact the companies to request whatever data they may hold about you.
- 1.5 Emails and messages of any kind that threaten violence, are abusive or designed to intimidate staff, contributors (including freelance crew) that we receive will be immediately forwarded to the relevant authorities, and prosecution will be sought, where necessary.

2. Products and services:

Popcorn Thoughts Ltd raises funds for projects through various means, these may include, but are not limited to, the sale of relevant products and services. In such cases, in-line with our values regarding waste and economy, we will link to trusted third party sites and businesses who can provide such products and services to order, rather than mass-produce. Popcorn Thoughts Ltd will then be paid a small profit-share, per sale. We do not hold your bank or contact details.

Where third parties are used, links to their privacy policies /Terms & Conditions will be clearly provided. It is important to note that Popcorn Thoughts Ltd is not a retailer and, as a result, by purchasing products and services via Popcornthoughts.co.uk, unless otherwise specified, you agree that:



- a) Your contract of sale is with the service provider.
- b) Popcorn Thoughts Ltd cannot arrange refunds or returns on your behalf

2.1 It is important that we are aware of any issues that may affect our faith in our third-party service providers. In the unlikely event that you are not satisfied with the response or conduct of one of our third-party service providers, you can contact us: development@popcornthoughts.co.uk we will endeavour to resolve the issue.

3. Use of the Site and Productions Factual:

Our factual/documentary productions are created to share research, indisputable observation, and previously published information provided by experts/contributors and reputable sources. We do not give medical, legal or Mental Health advice and we cannot accept responsibility for the actions of service users/viewers who take legal, medical or mental health matters into their own hands, rather than seeking independent advice, in the relevant field(s).

4. Use of the Site and Productions Fictional:

Our fictional productions are made to be thought-provoking but, above all, entertaining. Any similarities of characters, places, situations or scenarios in real life are purely coincidental and not intended to cause offence, humiliation or promotion of any individuals, organisations, behaviour or events, in any way. If you feel that your image, likeness or identity is being represented without relevant authority, or misrepresented, we want to know about it. Please send an email to: development@popcornthoughts.co.uk and give us the opportunity to explain or correct the situation, accordingly; accidents happen, and we want to know if we or a contributor has made a mistake. Popcorn Thoughts Ltd will not accept liability for such issues where a third party, contributor or freelancer has provided the images/information material. Where we may be directly responsible, we do not accept liability unless we have first had the reasonable (14-working days from acknowledgement of the complaint, unless otherwise agreed) opportunity to rectify the matter but failed to do so.